



## QUALITY POLICY

**HIMOINSA, S.L. management has defined and documented its policy as outlined in the attached Manual which is available to all personnel across the company. Management's commitment to quality is expressed in this policy which is based on the following core concepts:**

**Leadership:** HIMOINSA's management pledges to establish the company's general principles and objectives, which are based on the content of ISO Standard 9001:2015, to develop and sustain a Quality System to enable the company to become more efficient and competitive. Likewise, Management undertakes to periodically review said strategy, adapting it to the changes that may occur in its context.

**Requirement satisfaction:** We shall respect all contractual, legislative and regulatory requirements to meet the expectations of all parties concerning the Quality of our products and services.

**Resource availability:** We shall ensure all necessary resources are available to develop and monitor the processes, fulfil the objectives and even exceed the requirements of Standard ISO 9001.

**Customer focus:** Our customers are our reason for being. We must therefore endeavour to understand their current and future needs to ensure the fulfillment of their requirements, needs and expectations, extending it to other interested parties.

**Employee participation:** The company's team, at all levels, is the essence of HIMOINSA. Only their commitment and involvement can help them take advantage of your skills so we can all achieve our goals.

**Process-based focus:** Developing activities and articulating resources can only improve when managed as a process. By identifying, understanding and managing all interrelated processes we can form a system which in turn helps the company become more efficient and effective in achieving its objectives.

**Fact-based decisions:** The company's Management will take decisions after analysing all the information and objective facts. To this end we will work to obtain reliable data and act on it.

**Continuous improvement:** Continuous improvement in developing our activities is HIMOINSA's ongoing objective.

**Collaboration with suppliers:** Our company relies on its suppliers, our working relationship is one of mutual dependence. This close relationship improves our ability to create value.

This policy will be reviewed periodically to ensure it meets the company's purpose at all times.